

# State of Nevada

## Private Investigators Licensing Board Quarterly Newsletter

March 2009

We are off to a great start to a new year. I am happy to report we have completed some long standing projects.

The private investigator exam has been re-written. This was a two plus year project!

AND FINALLY.....it appears that renewal payments will be accepted on-line this year! Yes....that is a little hesitation in my voice only because of the history of this frustrating project. Like you...I will believe it when I see it. I do however remain confident!

We will soon begin the process of upgrading the program that we use to maintain our data. This will provide additional services that will be available on our website and assist us with communicating with you. The noticeable changes to you would be those pages that

are marked " *This page will be coming soon.*" These upgrades will allow the lists to contain limited information for the categories of licensees for reference information. You will also receive all form type correspondence through e-mail. This upgrade process is time consuming for us, but necessary to insure that the current processes continue to function correctly and to test the new functionality to insure it meets our expectations. In the long run this should provide some very worth while improvements and cost savings as well. Thanks for your continued patience.

This year will be another busy year . All regularly scheduled meetings for 2009 are 2 day meetings. We will also be having workshops on some previously Board approved regulatory changes as well as holding a work shop for the newly required licens-

ing of private transportation companies.

I hope that you are all doing well and surviving these tough economic times.

Mechele

*"Nothing is a waste of time if you use the experience wisely."*

Rodin1840-1917  
Good Earth ®

### Inside this issue:

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## *New Private Investigator Exam*

The new private investigator exam has been re-written and will be administered at the April 2009 testing dates. This has been a very long and time consuming process; more than two years. I would like to thank all the volunteers who took time out

of their busy schedules to assist us with this project, those of you who took the exam as well as those of you who were part of the sub-committee to get this moving. I would also like to thank the association for their participation and Mr. Robin Williams, who provided

us with most of the questions for the exam. It was certainly a TEAM effort.



## On-Line Renewals

As commented on the previous page, we should be up and running to accept on-line payments for renewals. I am really excited about this finally coming to fruition. I apologize for it taking so long. I just never realized that we would need to work with and through so many different agencies to get this going. With the on-line payment function, we have made some additional changes to the renewal process. For example, if we have an e-mail address in our system for you, you will NOT receive a paper renewal statement. You will receive it in an e-mail. IT IS VERY IMPORTANT THAT WE HAVE YOUR CORRECT E-MAIL ADDRESS. You will have the option to renew on-line **or** print your statement and mail it in with your payment. **Please do not do both.** If you choose to renew on-line, you MUST have a web account set up. In order to do this you MUST use the e-mail address that is currently on file with us. It is recommended that you create your on-line account prior to renewal time. If you are unable to create an on-line account you may contact us to verify the e-mail address we have on file for you and you can verify and make changes to the information contained in your record. If you wait until renewal time to do this, we may not be able to assist you as quickly as you would like. Contained in this newsletter are some helpful hints to setting up your on-line account and suggestions for the renewal process.

## Interesting Statistics

I recently ran across a newsletter from the Nevada Investigators Association from September, 1993. The numbers from the newsletter are below. The statistics were as of August 16, 1993.

<i>Private Investigators</i>	<i>98</i>
<i>Private Patrol</i>	<i>63</i>
<i>Process Servers</i>	<i>24</i>
<i>Polygraph Examiners</i>	<i>10</i>
<i>Repossessors</i>	<i>7</i>
<i>Canine Handlers</i>	<i>1</i>

There was a total of 174 active licenses, approximately 25 had offices out of state. There were 45 offices located in the Reno area and 106 in the Las Vegas Valley.

The others were spread throughout the state. Approximately 84 licensees operated as Qualifying Agents for corporations and 90 were licensed as individuals. The 174 active licenses did not include those licenses that held multiple licenses.

As of January 14, 2009, the following is a break down of all current licenses.

### Active Licenses

Private Investigator	301
Private Patrolman	190
Process Servers	60
Polygraph Examiners	8
Polygraph Intern	1
Repossessors	17

Canine Handlers 2  
Of the active licenses, 318 of them are corporations.

### Abeyance Licenses

Private Investigator	174
Private Patrolman	125
Process Servers	24
Polygraph Examiners	4
Repossessors	13
Canine Handlers	3

There are approximately 40,000 registered employees registered as active employees for licensees.

## KUDOS TO STAFF

Ray Suppe from the Las Vegas Convention and Visitors Authority wrote:

Dear Colin,

"I would like to take an opportunity to personally thank you for sharing your expertise with representatives from our exhibitor appointed contract security

companies on Monday, February 9, 2009 at the Las Vegas Convention Center.

Your presentation reference the board's standards and procedures was an invaluable source of information for our contract security partners. In fact, your involvement helped contribute to the overall

success of our contract security meeting.

I look forward to working with you again in the near future. "



# HELPFUL HINTS FOR CREATING AN ONLINE ACCOUNT and UPDATING YOUR INFORMATION

1. Go to <http://nevadapilb.gsuite.us>
2. Click on [Licensee Services Tab](#)
3. Click on [Online Renewal](#)
4. Click on [Click here to create a new online account](#)

5. ENTER THE FOLLOWING INFORMATION:

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

License Number \_\_\_\_\_

Email Address: \_\_\_\_\_

Password (min 6 char) \_\_\_\_\_

Re-enter Password \_\_\_\_\_

Select Security Hint Question \_\_\_\_\_

Enter Security Hint Answer \_\_\_\_\_

Click Next

### Online Account Created

"Your online account has been setup. Please close this browser, then you may return to the web site and access any of the content which requires a login. "

6. Go back to [Licensee Services Tab](#)
7. [When prompted, log in using your license number and newly created password.](#)
8. Verify [your mailing address, physical address, telephone numbers and e-mail address.](#)
9. If there [is no e-mail address listed please provide one.](#)

## ONLINE RENEWALS

You **cannot** renew online until you receive the renewal notice via e-mail or US Mail. Please do not try and renew prior to our notification to you. It won't work until there is an invoice created on your record.

This is why it is very important to update your information and create your web account early.

## NOTIFICATIONS FROM BOARD OFFICE

All notifications to licensees will be sent via e-mail if we have an e-mail address listed for you. We will not send hard copies in addition to e-mailing information. Please be sure to add our general e-mail, [pilbinfo@ag.nv.gov](mailto:pilbinfo@ag.nv.gov) or any of our other e-mail addresses to your address book so that the e-mails do not go to

your spam folder. We will not register with a third party e-mail filtering company so that you can receive our e-mails.

Some types of notifications you will be receiving by e-mail are as follows:

- [Insurance notification](#)
- [Newsletters](#)
- [Renewals](#)
- [Agendas](#)
- [Workshop Notices](#)
- [Regulatory Notices](#)



**AGGREGATE QUARTERLY REPORT**

December 2, 2008 - February 25, 2009



	March	June	September	December	Year to date
<b>COMPLAINTS</b>					
New Complaints	30				30
Closed Complaints	23				23
Total Pending Complaints	68				
Complaints of Licensees	6				
Complaints Assigned to No.	55				
Complaints Assigned to So.	2				
<b>Investigator Whatley</b>					
Citations Issued	7				7
Cease & Desist Letters Written	4				4
Citations Pending	5				
Certified Firearm Instructors	3				3
<b>Investigator Dupuis</b>					
<b>Backgrounds Completed</b>	<b>28</b>				<b>28</b>
Corporate Officers	11				
Corporations	6				
Qualifying Agent/Individual	11				
<b>Investigative Assistant B. King</b>					
Background Updates	3				3
<b>Backgrounds Rejected/Withdrawn</b>	<b>3</b>				<b>3</b>
<b>Backgrounds Pending</b>	<b>50</b>				
Corporate Officer/Director/Members	24				
Corporations	10				
Process Server	0				
Repossessor	0				
Canine Handler	0				
Polygraph Examiner	0				
Private Investigator	7				
Private Patrolman	9				

## Aggregate Quarterly Report Continued —

### Audits & Violations

#### Investigator Murphy

Audits	8	8
Audits Pending	4	
Conventions/Show Inspections	5	5

#### Director Ray:

Authorization to work pursuant to NAC 648.280		0
Violations	17	17
Cease and Desist Letters Written	3	3
Workshop	0	0
Background Updates	7	7

## Governor appoints New Board Member

# WELCOME

### Meet Robert Uithoven

Robert Uithoven is the President of j3 STRATEGIES, Ltd., a government, political and public affairs firm based in Reno, Nevada. The company specializes in media relations, campaign management, government affairs, strategic planning and crisis management. The company has and continues to represent clients from Nevada's top two industries, gaming and mining, as well as economic development, public safety and numerous elected officials.

Before founding j3 STRATEGIES, Ltd., in January 2007, Uithoven managed the successful 2006 campaign to elect Nevada Governor Jim Gibbons. As campaign manager, Uithoven oversaw the fundraising, budgeting, planning and execution of the overall statewide campaign.

Prior to the 2006 campaign, Uithoven served as the Chairman of the Friends of Jim Gibbons exploratory committee from February to August of 2005. He previously worked Gibbons' congressional office, serving as chief of staff to the 5-term congressman from 2002 to early 2005. Uithoven also assisted in the creation and passage of the successful Education First ballot initiative in Nevada, which passed in both the 2004 and 2006 general elections in Nevada and is now an amendment to the Nevada Constitution.

Uithoven currently serves on the [Nevada Economic Development Advisory Board](#) and is a trustee for the [Joshua L. Anderson Memorial Foundation](#).

He is also the Vice-Chairman of the Reno/Sparks Chamber of Commerce PAC Board. Other memberships include the Keystone Corporation, Northern Nevada Network, the Nevada Taxpayers Association, the Nevada Policy Research Institute and Western Industrial Nevada.

A lifelong Nevadan, Uithoven currently resides in Reno with his wife Tammy, and their three sons, Jeremy, Joshua and Joel.



## OFFICE OF THE ATTORNEY GENERAL

Catherine Cortez Masto, *Attorney General*

100 N. Carson Street  
Carson City, Nevada 89701-4717

Telephone - (775) 684-1100

**FOR IMMEDIATE RELEASE**

**DATE: March 5, 2009**

**CONTACT: Edie Cartwright**

**(775) 684 1189**

**(775) 671 1921 cell**

### **ATTORNEY GENERAL WARNS OF UNLICENSED REPOSSESSORS**

**Carson City, NV** - Attorney General Catherine Cortez Masto has announced that the Private Investigators Licensing Board has sent a notification letter to lending institutions and merchants warning of unlicensed persons being hired to repossess personal property.

Throughout the United States, the number of vehicle repossessions is expected to rise 5 percent in 2009. The rate jumped 12 percent in 2008 to 1.67 million and 9 percent in 2007. These repossessions often result in armed confrontations, threats, and, in some cases, death. Federal law says workers cannot "breach the peace" while repossessing items, but does not go further to define the term, leaving definitions up to courts.

"With violence between repossessors and car owners on the rise, all citizens must be aware of the laws covering this area," said Attorney General Masto. "In these unfortunate economic times, there is more opportunity for these encounters to end in tragedy."

In their letter to lending institutions and merchants, the Private Investigators Licensing Board (PILB) advised that a "repossessor" must be licensed by the PILB. A licensed repossessor will have a specific license number assigned to him/her and must include the license number on all advertisements. They point out licensed personnel undergo a thorough background investigation, must pass a written exam and be interviewed by the PILB.

This process is very important considering the client's personal information, such as name, address, social security number, date of birth and credit history may be given to the repossessor, and the personal property repossessed could also contain within it the personal information of the client or others.

Nevada law states "No person may be employed by a licensee unless the person holds a work card issued by the sheriff of the county in which the work is to be performed." It also states the employee must be at least 18 years of age, a citizen of the United States or lawfully entitled to remain and work in the United States, be of good moral character and temperate habits and not been convicted of a felony or a crime involving moral turpitude or the illegal use or possession of a dangerous weapon. ( NRS 648.060)

The PILB has encouraged merchants and lending institutions to access their web site <http://nevadapilb.qlsuite.us/> to conduct a search, or call their office (775) 687-3223 to verify licensure of potential repossessors.



Private Patrolman Companies  
 Amber Light Permit Notice

**Letter from Lieutenant William Bainter,  
 State Commercial Enforcement Commander**

The Department of Public Safety - Highway patrol Division recently completed an internal audit of the Flashing Amber Light Permit Program. This audit identified that several security companies were issued permits for vehicles that did not engage in activities that create a public hazard on the streets or highways as prescribed in Nevada Revised Statutes (NRS) 484.579.



Therefore, security companies who have flashing amber light permit(s) will be revoked effective April 15, 2009.

After April 15, 2009, you may not mount, operate or display a flashing amber light on your vehicles when operating those vehicles on the streets or highways. In addition, you will be refunded in full your 2008/2009 amber light fee.

**NRS 484.579 Flashing amber warning light: Limitations on operation and display; permit to mount on certain vehicles; fee.**

1. It is unlawful to operate or display a flashing amber warning light on a vehicle except when an unusual traffic hazard exists or as authorized in [NRS 484.582](#). This subsection does not prohibit the use of amber lights in electric signals for making turns.

2. It is unlawful for any person to mount flashing amber warning lights permanently on a vehicle without a permit from the Nevada Highway Patrol.

3. The Nevada Highway Patrol, upon written application, shall issue a permit to mount a flashing amber light on:

- (a) Vehicles of public utilities.
- (b) Trucks for towing vehicles.
- (c) Vehicles engaged in activities which create a public hazard upon the streets or highways.
- (d) Vehicles of coroners and their deputies.
- (e) Vehicles of Civil Air Patrol rescue units.
- (f) Vehicles of authorized sheriffs' jeep squadrons.
- (g) Vehicles which escort funeral processions.
- (h) Vehicles operated by vendors of food or beverages, as provided in [NRS 484.582](#).

4. Those permits expire on June 30 of each calendar year.

5. The Nevada Highway Patrol shall charge and collect the following fees for the issuance of a permit for the mounting of a flashing amber light:

- (a) Permit for a single vehicle..... \$2
- (b) Blanket permit for more than 5 but less than 15 vehicles..... 12
- (c) Blanket permit for 15 vehicles or more..... 24

6. Subsections 1 and 2 do not apply to an agency of any state or political subdivision thereof, or to an agency of the Federal Government.

7. All fees collected by the Nevada Highway Patrol pursuant to this section must be deposited with the State Treasurer for credit to the State Highway Fund.

**(Added to NRS by 1963, 1267; A 1975, 586; 1981, 129; 1985, 945, 1465; [2005, 677](#))**



## *TRAINING OPPORTUNITY*

We are pleased to announce our 2<sup>nd</sup> Quarter 2009 training sessions for PILB licensees and their management/administrative staff. These comprehensive training sessions will cover a broad range of topics.

Whether you are a “new” or “seasoned” licensee/company; if you have not already done so, we strongly encourage you to attend one of these sessions and guarantee that you will leave with a better understanding of how your company can stay compliant with Nevada licensing laws and avoid costly sanctions/fines.

There will be 2 sessions in Las Vegas on Tuesday April 28, 2009 at 10:00am & 1:00pm.

## *Legislative Update*

Not much to report at the moment.....We are waiting for the language to be completed from the Legislative Counsel Bureau.

## FUTURE MEETINGS/WORKSHOP/PUBLIC HEARING TOPICS

Licensing of Private Transportation Companies — April—May

Previously discussed Regulatory Changes— April—May

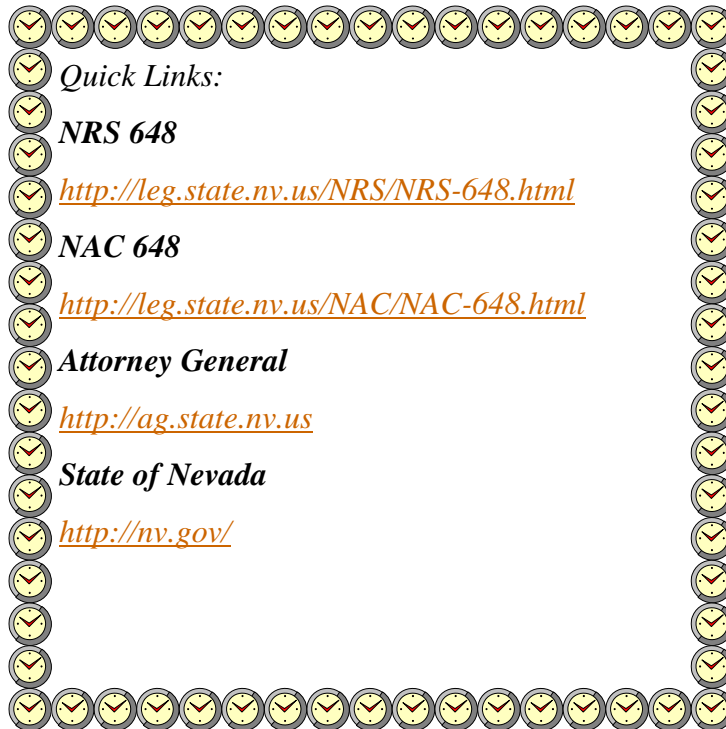
**Private Investigators Licensing Board  
Quarterly Newsletter**

3476 Executive Pointe Way  
Suite 14  
Carson City, Nevada 89706

Phone: (775) 687-3224  
Fax: (775) 687-3226  
e-mail: [pilbinfo@ag.nv.gov](mailto:pilbinfo@ag.nv.gov)

**We're on the Web**

**<http://nevadapilb.glsuite.us>**



*Quick Links:*

**NRS 648**

<http://leg.state.nv.us/NRS/NRS-648.html>

**NAC 648**

<http://leg.state.nv.us/NAC/NAC-648.html>

**Attorney General**

<http://ag.state.nv.us>

**State of Nevada**

<http://nv.gov/>

## Contact Us

Carson City Office:

**Mechele Ray,**

Executive Director

[mray@ag.nv.gov](mailto:mray@ag.nv.gov)

(775) 687-3224

**Elaine Trent,**

Program Assistant

(775) 687-3223

[ETrent@ag.nv.gov](mailto:ETrent@ag.nv.gov)

**Investigations:**

**Tammy Whatley,**

Investigator

[twhatley@ag.nv.gov](mailto:twhatley@ag.nv.gov)

(775) 687-3225

**Brandi King,**

Investigative Assistant

[BKing@ag.nv.gov](mailto:BKing@ag.nv.gov)

(775) 687-3227

Backgrounds:

**Joe Dupuis,**

Background Investigator

(775) 684-1204

[jdupuis@ag.nv.gov](mailto:jdupuis@ag.nv.gov)

Las Vegas Office:

**Colin Murphy,**

Compliance/Audit investigator

(702) 486-6891

[cmuprhy@ag.nv.gov](mailto:cmuprhy@ag.nv.gov)

555 E. Washington Avenue Suite 3900

Las Vegas, Nevada 89109

Mailing Address:

3476 Executive Pointe Way Suite 14

Carson City Nevada 89706

Fax (775) 687-3226

Any questions or comments regarding this newsletter, please contact

Mechele Ray at:

[MRay@ag.nv.gov](mailto:MRay@ag.nv.gov)

IMPORTANT DATES TO REMEMBER:

**Board Meetings**

**Carson City**

June 17 and 18, 2009

September 16 and 17, 2009

**Las Vegas**

March 18 and 19, 2009

December 9 and 10, 2009

(Meetings located in Carson City will be video-conferenced to Las Vegas)

(Meetings located in Las Vegas will be video-conferenced in Carson City.)